

Online Tutoring In ACES and in Canvas

Go to www.alamo.edu/spc and click on ACES LOGIN.

The screenshot shows the St. Philip's College website. At the top, there is a navigation bar with links for ALAMO DISTRICT, NORTHEAST LAKEVIEW COLLEGE, NORTHWEST VISTA COLLEGE, PALO ALTO COLLEGE, ST. PHILIP'S COLLEGE (selected), and SAN ANTONIO COLLEGE. Below this is the Alamo Colleges logo and a search bar. The main header features 'St. Philip's College' and a navigation menu with links for FUTURE STUDENTS, CURRENT STUDENTS, ACADEMICS, ADMISSIONS, FACULTY & STAFF, and NEWS & EVENTS. A red arrow points to the 'login to ACES' link, which is circled in red. Below the navigation is a banner for Martin Luther King, Jr. Day, dated January 16, 2012, with a photo of Martin Luther King, Jr. and the text: 'In observance of Martin Luther King, Jr. Day, the Alamo Colleges will be closed on Monday, January 16.' At the bottom, there are links for College Info, Continuing Education, Paying For College, and Courses A-Z, along with news and events sections.

Login into ACES. If you have not login into ACES, Click on the link to the left to obtain your ACES User Name. The default password used when logging into ACES for the first is the first two letters of your last name in caps followed by month (2 digits), day (2 digits), and year of your birthday (2 digits).

ACES Alamo Colleges Educational Services

SAN ANTONIO COLLEGE
ST. PHILIP'S COLLEGE
PALO ALTO COLLEGE
NORTHWEST VISTA COLLEGE
NORTHEAST LAKEVIEW COLLEGE

Secure Access Login

User Name:

Password:

[Having problems logging in? Click here.](#)

[Forgot Password?](#)

Welcome to ACES

Alamo Colleges Educational Services is a secure portal connecting Faculty, Staff & Students to Academic Resources, Email

NEW TO ALAMO COLLEGES: The Virtual Business Office (VBO), an online service, offering safe, convenient and secure transactions for students, staff and faculty. The VBO offers an online system that allows products, services, or fees to be purchased online with a credit card.

Login to ACES to access Blackboard

How do I get a user name and password?
[Click Here](#)

Need Help Logging In

To obtain my ACES User Name
[Click Here](#)

Still having issues?
[Click Here](#)

Quick Links

[Getting started with ACES](#)

[Email Usage Policies](#)

[Campus Crime Alerts](#)

[System Status Alerts](#)

Support Contacts

Support Central - Helpdesk

210-485-0555

Weather Line

210-485-0189

If you have any problems with logging into ACES, contact the district support number at 210-485-0555.

When you log in, you will come to a screen that looks like this:

ACES Alamo Colleges Educational Services

SAN ANTONIO COLLEGE
ST. PHILIP'S COLLEGE
PALO ALTO COLLEGE
NORTHWEST VISTA COLLEGE
NORTHEAST LAKEVIEW COLLEGE

Welcome Matthew F. Hudock
You are currently logged in.

My Account Content Layout

Student E-mail Calendar Groups Logout Help

Home Student My Courses NLC NVC PAC SAC SPC My Library My Resources

October 6, 2010

Campus Announcements
There are no announcements

Personal Announcements
There are no announcements

District Blackboard Support

BV BlackboardVista

Blackboard Website
Blackboard Service Request
Support Portal
Support Central

My Calendar
Click here to login to your calendar.

Technical Support Resources

Technical Support provides answers to your technical questions here at Alamo Colleges

Telephone-based Support

SAC: 486-0777	SPC: 486-2616	PAC: 486-3777
NVC: 486-4777	NLC: 486-5777	Dist: 485-0555

E-mail Based Support

helpdesk@alamo.edu banner@alamo.edu

Alamo Colleges Support Hours

Monday-Friday: 8:00am - 12:00am Saturday-Sunday: 12:00pm - 9:00pm
Campus helpdesk hours: 8:00am - 5:00pm

Alamo College

Alamo College

Frequently Asked Questions

Feedback

Alamo College

Austin-San Antonio
Coastal Growth System

To check your email, click on the Student E-mail button right below the Alamo Colleges logo on the right side. This is the email that your professors will use most often so check it regularly. To access Brainfuse, click on the My Courses tab.

You will come to a screen that looks like this.

ACES Alamo Colleges Educational Services

SAN ANTONIO COLLEGE
ST. PHILIP'S COLLEGE
PALO ALTO COLLEGE
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My Account Content Layout | Welcome Matthew F. Hudock
You are currently logged in.

Student E-mail | Calendar | Groups | Logout | Help

Home Student My Courses NLC NVC PAC SAC SPC My Library My Resources | October 6, 201

My Courses

October 6, 2010

Student Resources
[Brainfuse Online Tutoring](#)

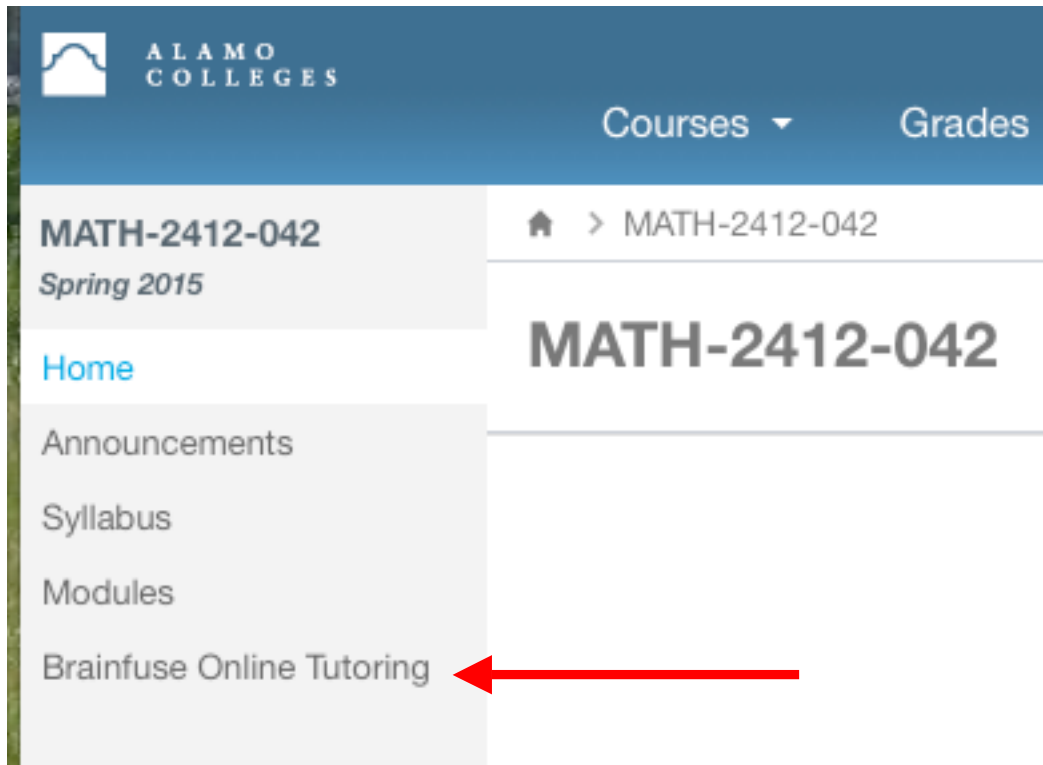
Course Schedule for: All Terms

Courses I'm Attending:

Fall 2010:	Section	Department
<input checked="" type="checkbox"/> Basic Mathematics	MATH-0300-052	

You can now access Brainfuse directly by clicking on the **Brainfuse Online Tutoring** link under **Student Resources**. You can also access it through canvas. To do so, select the current semester from the drop down menu next to **Course Schedule for:** and click on your **Math class** under Courses I'm Attending. If nothing happens when you click on your math class, disable your pop-up blocker and try again.

This will take you into your canvas course.



On the left side, click on Brainfuse Online Tutoring link and follow the directions.

The screenshot shows the Canvas LMS interface for the course MATH-2412-042. At the top, the Alamo Colleges logo and name are visible. Below the logo, the course ID 'MATH-2412-042' and the semester 'Spring 2015' are displayed. The main content area shows the course title 'MATH-2412-042'. On the left sidebar, there is a list of navigation links: 'Home', 'Announcements', 'Syllabus', 'Modules', and 'Brainfuse Online Tutoring'. A red arrow points to the 'Modules' link.

To learn more about Brainfuse and to access tutorials on how to use Brainfuse, click on the Modules link on the left side.

You may need to scroll down to the Introduction to Brainfuse Online Tutoring Services – Students module.

The screenshot shows a navigation menu on the left with the following items: Home, Syllabus, Modules (highlighted in blue), and Brainfuse Online Tutoring. Below the menu is a 'Radio' button. The main content area displays a dropdown menu for 'Introduction to Brainfuse Online Tutoring Services - Students'. This menu contains the following items: 'What is Brainfuse?' (with a document icon), 'Student Help Guides' (with a sub-menu icon), 'Student Access to Brainfuse' (with a document icon), 'Live Tutoring in Brainfuse' (with a document icon), 'SkillSurfer in Brainfuse' (with a document icon), 'Training Videos' (with a sub-menu icon), 'Whiteboard Tutorial' (with an external link icon), 'Algebra' (with an external link icon), and 'Computer Skills' (with an external link icon).

To get started, click on "What is Brainfuse?"